



2016 Summary of **BENEFITS**

UnitedHealthcare Dual Complete® (HMO SNP)

North Carolina

Alamance, Buncombe, Caswell, Catawba, Chatham, Cumberland, Davidson, Davie, Durham, Forsyth, Guilford, Henderson, Mecklenburg, Orange, Person, Randolph, Rockingham, Rowan, Stokes, Wake, Wilkes, Yadkin counties



Summary of Benefits

January 1, 2016 - December 31, 2016

This booklet gives you a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the "Evidence of Coverage."

You have choices about how to get your Medicare benefits

- One choice is to get your Medicare benefits through Original Medicare (fee-for-service Medicare). Original Medicare is run directly by the Federal government.
- Another choice is to get your Medicare benefits by joining a Medicare health plan (such as **UnitedHealthcare Dual Complete (HMO SNP)**).

Tips for comparing your Medicare choices

This Summary of Benefits booklet gives you a summary of what **UnitedHealthcare Dual Complete (HMO SNP)** covers and what you pay.

- If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits booklets. Or, use the Medicare Plan Finder on <http://www.medicare.gov>.
- If you want to know more about the coverage and costs of Original Medicare, look in your current "**Medicare & You**" handbook. View it online at <http://www.medicare.gov> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Sections in this booklet

- Things to Know About **UnitedHealthcare Dual Complete (HMO SNP)**
- Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services
- Covered Medical and Hospital Benefits
- Prescription Drug Benefits

This document is available in other formats such as Braille and large print.

This document may be available in a non-English language. For additional information, call us at 1-800-643-4845.

Es posible que este documento esté disponible en otro idioma. Para información adicional llame al 1-800-643-4845.

Things to Know About UnitedHealthcare Dual Complete (HMO SNP)

Hours of Operation

You can call us 7 days a week from 8:00 a.m. to 8:00 p.m. Local time.

UnitedHealthcare Dual Complete (HMO SNP) Phone Numbers and Website

- If you are a member of this plan, call toll-free 1-800-643-4845.
- If you are not a member of this plan, call toll-free 1-888-834-3721.
- Our website: www.UHCCommunityPlan.com

Who can join?

To join UnitedHealthcare Dual Complete (HMO SNP), you must be entitled to Medicare Part A, be enrolled in Medicare Part B and Division of Medical Assistance, and live in our service area.

Our service area includes the following counties in North Carolina: Alamance, Buncombe, Caswell, Catawba, Chatham, Cumberland, Davidson, Davie, Durham, Forsyth, Guilford, Henderson, Mecklenburg, Orange, Person, Randolph, Rockingham, Rowan, Stokes, Wake, Wilkes, and Yadkin.

Which doctors, hospitals, and pharmacies can I use?

UnitedHealthcare Dual Complete (HMO SNP) has a network of doctors, hospitals, pharmacies, and other providers. If you use the providers that are not in our network, the plan may not pay for these services.

You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.

You can see our plan's provider and pharmacy directory at our website (www.UHCCommunityPlan.com).

Or, call us and we will send you a copy of the provider and pharmacy directories.

What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers - and *more*.

- **Our plan members get *all* of the benefits covered by Original Medicare.**
- **Our plan members also get *more than what is covered by Original Medicare*.** Some of the extra benefits are outlined in this booklet.

We cover Part D drugs. In addition, we cover Part B drugs such as chemotherapy and some drugs administered by your provider.

- You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website, www.UHCCommunityPlan.com.
- Or, call us and we will send you a copy of the formulary.

How will I determine my drug costs?

The amount you pay for drugs depends on the drug you are taking and what stage of the benefit you have reached. Later in this document we discuss the benefit stages that occur after you meet your deductible: Initial Coverage, Coverage Gap, and Catastrophic Coverage.

Summary of Benefits

January 1, 2016 - December 31, 2016

Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services

How much is the monthly premium? \$18 per month. In addition, you must keep paying your Medicare Part B premium.

How much is the deductible? This plan has deductibles for some hospital and medical services.
\$0 or \$147 per year for in-network services, depending on your level of Medicaid eligibility. This amount may change for 2016.
\$0 to \$74 per year for Part D prescription drugs.

Is there any limit on how much I will pay for my covered services? Yes. Like all Medicare health plans, our plan protects you by having yearly limits on your out-of-pocket costs for medical and hospital care.
In this plan, you may pay nothing for Medicare-covered services, depending on your level of Division of Medical Assistance eligibility.
Your yearly limit(s) in this plan:

- \$6,700 for services you receive from in-network providers.

If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year.

Refer to the "Medicare & You" handbook for Medicare-covered services. For Division of Medical Assistance-covered services, refer to the Medicaid Coverage section in this document.

Please note that you will still need to pay your monthly premiums and cost-sharing for your Part D prescription drugs.

Is there a limit on how much the plan will pay? Our plan has a coverage limit every year for certain in-network benefits. Contact us for the services that apply.

Covered Medical and Hospital Benefits

Outpatient Care and Services

Acupuncture Not covered

Ambulance 0% or 20% of the cost

Chiropractic Care Manipulation of the spine to correct a subluxation (when 1 or more of the bones of your spine move out of position): 0% or 20% of the cost

Dental Services	<p>Limited dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth): 0% or 20% of the cost</p> <p>Preventive dental services:</p> <ul style="list-style-type: none"> • Cleaning (for up to 1 every six months): You pay nothing • Dental x-ray(s) (for up to 1): You pay nothing • Oral exam (for up to 1 every six months): You pay nothing
Diabetes Supplies and Services	<p>Diabetes monitoring supplies: You pay nothing</p> <p>Diabetes self-management training: You pay nothing</p> <p>Therapeutic shoes or inserts: 0% or 20% of the cost</p> <p>The plan covers the following brands of blood glucose monitors and test strips: OneTouch UltraMini®, OneTouch Ultra® 2 System, OneTouch Verio® IQ, OneTouch Verio® Sync, ACCU-CHEK® Nano SmartView, ACCU-CHEK® Aviva Plus</p>
Diagnostic Tests, Lab and Radiology Services, and X-Rays	<p>Diagnostic radiology services (such as MRIs, CT scans): 0% or 20% of the cost</p> <p>Diagnostic tests and procedures: 0% or 20% of the cost</p> <p>Lab services: You pay nothing</p> <p>Outpatient x-rays: 0% or 20% of the cost</p> <p>Therapeutic radiology services (such as radiation treatment for cancer): 0% or 20% of the cost</p>
(Costs for these services may vary based on place of service)	
Doctor's Office Visits	<p>Primary care physician visit: You pay nothing</p> <p>Specialist visit: 0% or 20% of the cost</p>
Durable Medical Equipment (wheelchairs, oxygen, etc.)	0% or 20% of the cost
Emergency Care	<p>\$0 or \$75 copay</p> <p>If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care. See the "Inpatient Hospital Care" section of this booklet for other costs.</p>
Foot Care (podiatry services)	<p>Foot exams and treatment if you have diabetes-related nerve damage and/or meet certain conditions: 0% or 20% of the cost</p> <p>Routine foot care (for up to 4 visit(s) every year): You pay nothing</p>

Hearing Services	Exam to diagnose and treat hearing and balance issues: 0% or 20% of the cost Routine hearing exam (for up to 1 every year): You pay nothing Hearing aid: You pay nothing
Home Health Care	You pay nothing
Mental Health Care	<p>Inpatient visit:</p> <p>Our plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital. The inpatient hospital care limit does not apply to inpatient mental services provided in a general hospital.</p> <p>The copays for hospital and skilled nursing facility (SNF) benefits are based on benefit periods. A benefit period begins the day you're admitted as an inpatient and ends when you haven't received any inpatient care (or skilled care in a SNF) for 60 days in a row. If you go into a hospital or a SNF after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There's no limit to the number of benefit periods.</p> <p>Our plan covers 90 days for an inpatient hospital stay.</p> <p>Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days.</p> <p>In 2015 the amounts for each benefit period were \$0 or:</p> <ul style="list-style-type: none"> • \$1,260 deductible for days 1 through 60 • \$315 copay per day for days 61 through 90 • \$630 copay per day for 60 lifetime reserve days <p>These amounts may change for 2016.</p> <p>Outpatient group therapy visit: 0% or 20% of the cost</p> <p>Outpatient individual therapy visit: 0% or 20% of the cost</p>
Outpatient Rehabilitation	<p>Cardiac (heart) rehab services (for a maximum of 2 one-hour sessions per day for up to 36 sessions up to 36 weeks): 0% or 20% of the cost</p> <p>Occupational therapy visit: 0% or 20% of the cost</p> <p>Physical therapy and speech and language therapy visit: 0% or 20% of the cost</p>
Outpatient Substance Abuse	<p>Group therapy visit: 0% or 20% of the cost</p> <p>Individual therapy visit: 0% or 20% of the cost</p>
Outpatient Surgery	<p>Ambulatory surgical center: 0% or 20% of the cost</p> <p>Outpatient hospital: 0% or 20% of the cost</p>

Over-the-Counter Items	Please visit our website to see our list of covered over-the-counter items.
Prosthetic Devices (braces, artificial limbs, etc.)	Prosthetic devices: 0% or 20% of the cost Related medical supplies: 0% or 20% of the cost
Renal Dialysis	0% or 20% of the cost
Transportation	You pay nothing
Urgently Needed Services	0% or 20% of the cost (up to \$65)
Vision Services	Exam to diagnose and treat diseases and conditions of the eye (including yearly glaucoma screening): 0% or 20% of the cost Routine eye exam (for up to 1 every two years): You pay nothing Contact lenses: \$0 copay Our plan pays up to \$105 every two years for contact lenses. Eyeglass frames (for up to 1 every two years): \$0 copay Our plan pays up to \$70 every two years for eyeglass frames. Eyeglass lenses (for up to 1 every two years): You pay nothing Eyeglasses or contact lenses after cataract surgery: You pay nothing

**Preventive
Care**

You pay nothing

Our plan covers many preventive services, including:

- Abdominal aortic aneurysm screening
- Alcohol misuse counseling
- Bone mass measurement
- Breast cancer screening (mammogram)
- Cardiovascular disease (behavioral therapy)
- Cardiovascular screenings
- Cervical and vaginal cancer screening
- Colorectal cancer screenings (Colonoscopy, Fecal occult blood test, Flexible sigmoidoscopy)
- Depression screening
- Diabetes screenings
- HIV screening
- Medical nutrition therapy services
- Obesity screening and counseling
- Prostate cancer screenings (PSA)
- Sexually transmitted infections screening and counseling
- Tobacco use cessation counseling (counseling for people with no sign of tobacco-related disease)
- Vaccines, including Flu shots, Hepatitis B shots, Pneumococcal shots
- “Welcome to Medicare” preventive visit (one-time)
- Yearly “Wellness” visit

Any additional preventive services approved by Medicare during the contract year will be covered.

Annual physical exam: You pay nothing

Hospice

You pay nothing for hospice care from a Medicare-certified hospice. You may have to pay part of the costs for drugs and respite care. Hospice is covered outside of our plan. Please contact us for more details.

Inpatient Care

Inpatient Hospital Care

The copays for hospital and skilled nursing facility (SNF) benefits are based on benefit periods. A benefit period begins the day you're admitted as an inpatient and ends when you haven't received any inpatient care (or skilled care in a SNF) for 60 days in a row. If you go into a hospital or a SNF after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There's no limit to the number of benefit periods.

Our plan covers 90 days for an inpatient hospital stay.

Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days.

In 2015 the amounts for each benefit period were \$0 or:

- \$1,260 deductible for days 1 through 60
 - \$315 copay per day for days 61 through 90
 - \$630 copay per day for 60 lifetime reserve days
- These amounts may change for 2016.

Inpatient Mental Health Care

For inpatient mental health care, see the "Mental Health Care" section of this booklet.

Skilled Nursing Facility (SNF)

Our plan covers up to 100 days in a SNF.

In 2015 the amounts for each benefit period were \$0 or:

- You pay nothing for days 1 through 20
 - \$157.50 copay per day for days 21 through 100
- These amounts may change for 2016.

Prescription Drug Benefits

How much do I pay?

For Part B drugs such as chemotherapy drugs: 0% or 20% of the cost

Other Part B drugs: 0% or 20% of the cost

Initial Coverage Depending on your income and institutional status, you pay the following:
For generic drugs (including brand drugs treated as generic), either:

- \$0 copay; or
- \$1.20 copay; or
- \$2.95 copay

For all other drugs, either:

- \$0 copay; or
- \$3.60 copay; or
- \$7.40 copay.

You may get your drugs at network retail pharmacies and mail order pharmacies.

If you reside in a long-term care facility, you pay the same as at a retail pharmacy.

You may get drugs from an out-of-network pharmacy at the same cost as an in-network pharmacy.

Catastrophic Coverage After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$4,850, you pay nothing for all drugs.

Medicaid Benefits

Information for People with Medicare and Medicaid

UnitedHealthcare Dual Complete (HMO SNP) is for people who have both Medicare and Medicaid. It is called an All-Dual Eligible Special Needs Plan (D-SNP). If you have both Medicare and Medicaid, your services are paid first by Medicare and then by Medicaid. Your Medicaid coverage depends on your income, resources and other factors. Some persons get full Medicaid benefits. Some only get help to pay for Medicare cost sharing. (Cost sharing may include premiums, deductibles, coinsurance, or copays.)

Below are the categories of people who can enroll in UnitedHealthcare Dual Complete (HMO SNP):

- **Qualified Medicare Beneficiary (QMB).** You get Medicaid coverage of Medicare cost-share but are not eligible for full Medicaid benefits. Medicaid pays your Part A and Part B premiums, deductibles, coinsurance and copayments amounts only.
- **Qualified Medicare Beneficiary Plus (QMB+).** You get Medicaid coverage of Medicare cost-share and are also eligible for full Medicaid benefits. Medicaid pays your Part A and Part B premiums, deductibles, coinsurance and copayment amounts.
- **Specified Low-Income Medicare Beneficiary (SLMB).** Medicaid pays your Part B premium only.
- **Specified Low-Income Medicare Beneficiary (SLMB+).** Medicaid pays your Part B premium and provides full Medicaid benefits.
- **Qualifying Individual (QI).** Medicaid pays your part B premium only.
- **Full Benefits Dual Eligible (FBDE).** Medicaid may provide limited assistance with Medicare cost-sharing. Medicaid also provides full Medicaid benefits.
- **Qualified Disabled and Working Individual (QDWI).** Medicaid pays your Part A premium only.

If you are a QMB or QMB+ Beneficiary:

You have 0% cost-share, except for Part D prescription drug copays.

If you are a SLMB+ or FBDE:

You are eligible for full Medicaid benefits. At times you may also be eligible for limited assistance from the Division of Medical Assistance in paying your Medicare cost share amounts. Generally your cost share is 0% when the service is covered by both Medicare and Medicaid. There may be cases where you have to pay cost sharing when a service or benefit is not covered by Medicaid.

If you are a SLMB, QI or QDWI:

Division of Medical Assistance does not pay your cost-share. You do not have full Medicaid benefits. You pay the cost share amounts listed in Section II (often 20%). There may be some services that do not have a member cost share amount.

If your category of Medicaid eligibility changes, your cost share may also increase or decrease. You must recertify your Medicaid enrollment to continue to receive your Medicare coverage.

How to Read the Medicaid Benefit Chart:

The benefits described below are covered by Medicaid. The benefits described in the Covered Medical and Hospital Benefits section of the Summary of Benefits are covered by Medicare. For each benefit listed below, you can see what Division of Medical Assistance covers and what our plan covers. If a benefit is used up or not covered by Medicare, then Medicaid may provide coverage. This depends on your type of Medicaid coverage.

Benefit	Medicaid	UnitedHealthcare Dual Complete (HMO SNP)
Medicaid only services - The services listed below are available under Medicaid for people who qualify for full Medicaid coverage.		
Targeted Case Management	\$0 copay	No coverage
Personal Care Services	\$0 copay	No coverage
Private Duty Nursing	\$0 copay	No coverage
Inpatient/SNF/ICF for Mental Diseases	\$0 copay	No coverage beyond Original Medicare
Inpatient Psychiatric Services (under 21)	\$0 copay	No coverage beyond Original Medicare
Intermediate Care Facilities for the Mentally Retarded (ICF/MR)	\$0 copay	No coverage
Medicare-covered services		

Benefit	Medicaid	UnitedHealthcare Dual Complete (HMO SNP)
Ambulance	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$0 copay for Medicaid services</p>	Covered. See Section 2 for applicable cost sharing amount.
Chiropractic Care	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$2 copay for Medicaid services</p>	Covered. See Section 2 for applicable cost sharing amount.
Dental Services	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$0 copay for Medicaid services</p>	Covered. See Section 2 for applicable cost sharing amount.

Benefit	Medicaid	UnitedHealthcare Dual Complete (HMO SNP)
<p>Diabetes Supplies and Services</p>	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$0 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>
<p>Diagnostic Tests, Lab and Radiology Services, and X-Rays (Costs for these services may be different if received in an outpatient surgery setting)</p>	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$0 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>
<p>Doctor Office Visits</p>	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$3 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>

Benefit	Medicaid	UnitedHealthcare Dual Complete (HMO SNP)
<p>Durable Medical Equipment (wheelchairs, oxygen, etc.)</p>	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$0 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>
<p>Emergency Care</p>	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$0 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>
<p>Foot Care (podiatry services)</p>	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$3 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>

Benefit	Medicaid	UnitedHealthcare Dual Complete (HMO SNP)
Hearing Services	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$0 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>
Home Health Care	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$0 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>
Mental Health Care	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$3 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>

Benefit	Medicaid	UnitedHealthcare Dual Complete (HMO SNP)
Outpatient Rehabilitation	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$0 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>
Outpatient Substance Abuse	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$3 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>
Outpatient Surgery	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$3 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>

Benefit	Medicaid	UnitedHealthcare Dual Complete (HMO SNP)
<p>Prosthetic Devices (braces, artificial limbs, etc.)</p>	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$0 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>
<p>Renal Dialysis</p>	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$0 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>
<p>Urgently Needed Services</p>	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$0 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>

Benefit	Medicaid	UnitedHealthcare Dual Complete (HMO SNP)
<p>Vision Services</p>	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$0 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>
<p>Preventive Care</p>	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$3 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>
<p>Hospice</p>	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$0 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>

Benefit	Medicaid	UnitedHealthcare Dual Complete (HMO SNP)
Inpatient Hospital Care	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$0 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>
Inpatient Mental Health Care	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$0 copay for Medicaid services</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>
Skilled Nursing Facility (SNF)	<p>Depending on your level of Medicaid eligibility, Medicaid may pay your Medicare cost sharing amount.</p> <p>For services not covered by Medicare or if the benefit is exhausted, Medicaid may provide additional coverage subject to the following cost share amounts:</p> <p>\$0 copay for Medicaid services</p> <p>Medicaid covers additional days beyond Medicare 100 day limit</p>	<p>Covered. See Section 2 for applicable cost sharing amount.</p>

Benefit	Medicaid	UnitedHealthcare Dual Complete (HMO SNP)
Prescription Drug Benefits	Medicaid does not cover Part D covered drugs \$3 copay for Medicaid prescription drug	Covered. See Section 2 for applicable cost sharing amount.
Additional services available through UnitedHealthcare Dual Complete (HMO SNP)		
Additional Dental Services	\$3 copay for Medicaid dental services	Covered. See Section 2 for applicable cost sharing amount.
Additional Foot Care	\$3 copay for Medicaid podiatry services	Covered. See Section 2 for applicable cost sharing amount.
Additional Hearing Services	No coverage	Covered. See Section 2 for applicable cost sharing amount.
Over-the-Counter Items	No coverage	Covered. See Section 2 for additional information.
Transportation (routine)	\$0 copay for Medicaid transportation services	Covered. See Section 2 for applicable cost sharing amount.
Additional Vision Services	\$3 copay for Medicaid vision services \$2 copay for optical repair over \$5 \$2 copay for optical supplies	Covered. See Section 2 for applicable cost sharing amount.

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-888-834-3721. Someone who speaks English/Language can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-888-834-3721. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务，帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务，请致电1-888-834-3721。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問，為此我們提供免費的翻譯服務。如需翻譯服務，請致電1-888-834-3721。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasalang-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-888-834-3721. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-888-834-3721. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quý vị cần thông dịch viên xin gọi 1-888-834-3721 sẽ có nhân viên nói tiếng Việt giúp đỡ quý vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-888-834-3721. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-888-834-3721번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-888-834-3721. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic:

إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على 1273-438-888-1 سيقوم شخص بمساعدتك. هذه خدمة مجانية ما يتحدث العربية.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-888-834-3721. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Portugues: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-888-834-3721. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-888-834-3721. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-888-834-3721. Ta usługa jest bezpłatna.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषयिा सेवाएँ उपलब्ध हैं. एक दुभाषयिा प्राप्त करने के लिए, बस हमें 1-888-834-3721 पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするために、無料の通訳サービスがあります。通訳をご用命になるには、1-888-834-3721にお電話ください。日本語を話す人者が支援いたします。これは無料のサービスです。