



A CONSUMER'S GUIDE TO MOTORCYCLE INSURANCE

from YOUR North Carolina Department of Insurance

CONSUMER'S GUIDE

A MESSAGE FROM YOUR INSURANCE COMMISSIONER



Greetings,

The North Carolina Department of Insurance recognizes that insurance is a complex issue, and it is our desire to keep consumers informed. This guide will help explain the basics of insuring your motorcycle or motor scooter.

Your Department of Insurance is available to assist you with these complicated matters. I want every North Carolinian to know that help is available by calling our toll-free number 1-855-408-1212 or by visiting the Department's web site www.ncdoi.com.

If you have a high performance motorcycle, or a poor driving record, be aware that insurance premiums can be costly and physical damage coverage may be difficult to obtain. Check with an insurance agent for a premium quote before buying a motorcycle or a motor scooter. You do not want to find out after purchasing your vehicle that you cannot ride it due to unaffordable or unavailable insurance coverage.

This guide is intended to aid you in understanding your insurance policy, but it is not a substitute for your policy contract. In all instances, your written policy contract language will prevail. Always read the initial issue and subsequent renewals of your policy.

Sincerely,

Wayne Goodwin

MOTORCYCLE INSURANCE

IMPORTANT INFORMATION

■ MOTOR VEHICLE LAW

North Carolina motor vehicle law requires all motorcycle and motor scooter operators to purchase liability insurance for their vehicles. A valid insurance card must be kept with the motorcycle or scooter or carried by the operator at all times.

■ MISCELLANEOUS TYPE VEHICLE ENDORSEMENT

In North Carolina, motorcycles along with golf carts, travel trailers and similar types of vehicles are covered by the "Miscellaneous Type Vehicle Endorsement." This endorsement, when attached to the Personal Automobile Policy, will allow your vehicle to be considered a covered auto and extends insurance coverages to your motorcycle named in the declarations.

■ LIABILITY COVERAGE

Your liability coverage will pay for bodily injury and property damage for which any covered individual becomes legally responsible. The Personal Automobile Policy will cover you or any family member while using your covered vehicle and any person using your covered vehicle with permission. The policy will pay up to the limits listed in your policy.

■ MANDATORY LIMITS

The insurance policy must include at least \$30,000 per person/\$60,000 per accident for bodily injury liability to pay claims to those whom you cause death or injury. It must also include a minimum of \$25,000 per occurrence property damage liability, which pays for vehicles or property damage for which you become legally liable.

■ MEDICAL PAYMENTS COVERAGE

This coverage pays for reasonable and necessary medical and funeral expenses due to an auto accident. Individuals covered under this coverage include:

1. You or any family member while occupying any auto, or as a pedestrian when struck by a motor vehicle; or
2. Any other person while occupying your covered vehicle or any vehicle (private passenger auto or trailer) driven by you or a family member.

The policy will pay up to the limits listed in your policy for each individual injured.

■ COLLISION/OTHER THAN COLLISION (COMPREHENSIVE) COVERAGE

Collision means physical damage to your covered vehicle caused by an impact with another vehicle or object. This coverage pays the lesser of the cost of repair or actual cash value (replacement cost less depreciation) of your vehicle.

Other than Collision coverage handles damages arising from falling objects, fire, theft, hail, glass breakage, contact with animals, etc.

■ UNINSURED/UNDERINSURED MOTORISTS (UM/UIM) COVERAGE

Uninsured Motorist (UM) Coverage will provide protection when an uninsured driver, who is at-fault, injures you or another covered individual. It also provides property damage coverage.

Underinsured Motorists (UIM) Coverage will provide protection when an underinsured driver, who is at-fault, causes injury to a covered individual. An underinsured driver is one whose limits of Liability are less than your UIM limits and not enough to cover the

losses of the people they injure in an at-fault accident.

UIM coverage does not provide protection against property damage. Collision coverage would pay for property. The UIM coverage will pay a maximum of the difference between the other driver's Liability limits and your UIM limits.

■ POLICY REQUIREMENTS

To purchase a liability policy, you must meet N.C. Department of Motor Vehicles licensing requirements. The law in North Carolina requires the operator of any motorcycle to have a motorcycle endorsement shown on their driver's license. An endorsement may be obtained upon initial issuance of a driver's license, or any time thereafter, by taking a knowledge test that includes questions on motorcycling and an off-street motorcycle skills test. The knowledge test will be waived on a renewal. A duplicate license may be issued to add an endorsement to your present license if the above testing requirements are satisfied.

■ INSURANCE TIPS

- Before you buy your motorcycle ask about the cost of insurance.
- Maintain a clean driving record.
- Make sure you have an insurance identification card. This will provide the necessary insurance information required from you at the time of an accident.
- Keep your coverage current. Check with your agent at least once a year to make sure that your policy provides adequate coverage.
- Shop around.
- Make sure you are dealing with licensed insurance agents and companies. You can check this by contacting the North Carolina Department of Insurance at 1-855-408-1212.

- Pay your premium in full. Also, pay before the due date to avoid the risk of cancellation. There is NO GRACE PERIOD. If possible, use a check or money order. Keep receipts of payment in a safe place.
- Pay your premium even if you disagree with your insurance company, then pursue your disagreement. Failure to make premium payments may cause cancellation of your policy.
- Read your policy and make sure that it lists all coverages you have requested. Know exactly what your policy does and does not cover.
- Know the name of the insurance company insuring your motorcycle as well as the name of the agency and agent. This information is found on your policy.

IF YOU HAVE QUESTIONS...

The Consumer Services Division of the Department of Insurance is here to help.

855-408-1212	Toll free
919-807-6750	Outside of North Carolina
919-715-0319	TDD (Telephone Device for Deaf Callers)
919-733-0085	Fax

You can find additional information as well as a downloadable copy of our complaint form on the North Carolina Department of Insurance Web site at www.ncdoi.com.

North Carolina Department of Insurance
Consumer Services Division
430 North Salisbury Street
1201 Mail Service Center
Raleigh, NC 27699-1201
www.ncdoi.com

ADDITIONAL RESOURCES

LICENSING INFORMATION

North Carolina Department of Motor Vehicles
919-715-7000
www.ncdot.org/DMV

MOTORCYCLE SAFETY INFORMATION

The National Highway Traffic Safety Administration
888-327-4236 (Toll free)
www.nhtsa.gov

Motorcycle Safety Page:

<http://www.nhtsa.dot.gov/people/injury/pedbimot/motorcycle/motorcycle03/nhtsamotorcycle.htm>

NORTH CAROLINA DEPARTMENT OF INSURANCE

(Please type or print. You may also use the online version of this form at www.ncdoi.com)

DR.
MR.
MRS.
MS.

_____ my name

_____ my address

_____ second address line (if needed)

_____ city _____ state _____ zip

_____ county

_____ name of insured

_____ insurance company

_____ agent

_____ adjuster

_____ policy or group number

_____ claim or certificate number

_____ date of loss

Phone: Work _____ / _____ / _____ Ext. _____

Home _____ / _____ / _____

Alternate _____ / _____ / _____

Type of Insurance (please check one): Life Health Auto Homeowners Other

If Life or Health policy, show the state in which your policy/certificate was purchased: _____

Are you represented by an attorney in this matter? No Yes Name _____
(if yes, we must have your attorney's consent in writing)

Details of complaint *(attach copies of papers relating to this matter)*

The Insurance Department is authorized to send a copy of this document(s) to any company or agency involved. I authorize the release of all relevant information to the North Carolina Department of Insurance for its use in the review of this matter. Please note that consumer complaints become public records in accordance with North Carolina General Statute 58-2-100.

SIGNATURE _____ **DATE** _____

Mail to:

Consumer Services Division, NC Department of Insurance, 1201 Mail Service Center, Raleigh, NC 27699-1201