



**NCHurriClaims.com**  
Your source for insurance information in a disaster

***Impacted by Hurricane Matthew? Need contact information?***

***Or visit [NCDOI.com/EZ/StormContacts](http://NCDOI.com/EZ/StormContacts)***

**NCDOI Consumer Services**

855-408-1212 (toll free) • [www.ncdoi.com](http://www.ncdoi.com)

Call the Department of Insurance Consumer Services hotline if you have insurance-related questions. Staff members can provide assistance if you want to find contact information for an insurance company, check the license status for an insurance agent or company, or file a complaint.

**National Flood Insurance Program**

888-379-9531 (toll free) • TTY: 800-427-5593 • [www.floodsmart.gov](http://www.floodsmart.gov)

**Federal Emergency Management Agency (FEMA)**

800-621-3362 (toll free) • TTY: 800-462-7585 • [www.fema.gov](http://www.fema.gov)

**NC Joint Underwriting Association/NC Insurance Underwriting Association (BEACH/FAIR Plan)**

800-662-7048 (toll free in NC) • 919-821-1299 • [www.ncjua-nciua.org](http://www.ncjua-nciua.org)

**N.C. Attorney General Consumer Protection**

877-5-NO-SCAM (toll free in NC) • 919-716-6000

[www.ncdoj.gov/consumer.aspx](http://www.ncdoj.gov/consumer.aspx)

**N.C. Department of Agriculture Emergency Programs**

919-807-4300 • [www.ncagr.gov/oep](http://www.ncagr.gov/oep)



**North Carolina**

**DEPARTMENT OF INSURANCE**

**| WAYNE GOODWIN, COMMISSIONER**