



**NORTH CAROLINA DEPARTMENT OF INSURANCE  
RALEIGH, NORTH CAROLINA  
STATE OF NORTH CAROLINA  
OFFICE OF THE COMMISSIONER OF INSURANCE**

**SECOND AMENDED ORDER**

WHEREAS, Part 2 of Article 44 of Chapter 58 of the General Statutes of North Carolina provides for a nonadversarial alternative dispute resolution procedure for a facilitated claim resolution conference prompted by the critical need for effective, fair, and timely handling of insurance claims arising out of damages to residential property as the result of an event for which there is a disaster declared within 60 days of the event; and

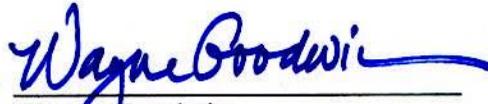
WHEREAS, as a result of Hurricane Matthew, the President of the United States has issued a major disaster declaration (DR-4285 and subsequent amendments) for the incident period dated October 4, 2016 and continuing and for the following counties: Beaufort County, Bertie County, Bladen County, Brunswick County, Camden County, Carteret County, Chowan County, Columbus County, Craven County, Cumberland County, Currituck County, Dare County, Duplin County, Edgecombe County, Gates County, Greene County, Halifax County, Harnett County, Hertford County, Hoke County, Hyde County, Johnston County, Jones County, Lee County, Lenoir County, Martin County, Moore County, Nash County, New Hanover County, Onslow County, Pamlico County, Pasquotank County, Pender County, Perquimans County, Pitt County, Robeson County, Sampson County, Tyrrell County, Wake County, Washington County, Wayne County and Wilson County;

NOW THEREFORE, pursuant to the authority vested in me as Commissioner of Insurance by North Carolina General Statute § 58-44-70, IT IS ORDERED:

**SECTION 1.** The mediation procedure authorized by Part 2 of Article 44 of Chapter 58 of the General Statutes of North Carolina is hereby established.

**SECTION 2.** All insurance companies subject to Part 2 of Article 44 of Chapter 58 of the General Statutes of North Carolina shall use the attached Template for “Right to Mediate” Notice.

This 2nd day of November, 2016.

  
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Wayne Goodwin  
Commissioner of Insurance