

**TO:** All NC Licensed Bail Bondsmen & Bail Bond Runners  
All Bail Bond Surety Insurance Companies  
All Bail Bond Education Providers  
All Interested Parties

**FROM:** Agent Services Division

**DATE:** April 11, 2017

**Re:** Bail Bond Regulation Changes

The North Carolina Department of Insurance announces organizational changes to strengthen the regulatory oversight of bail bondsmen and bail bond runners. Effective May 1, 2017, responsibility for the licensing, compliance, and educational requirements pertaining to bail bondsmen and bail bond runners in Article 71 of Chapter 58 of the North Carolina General Statutes will transition from the Agent Services Division to the new Bail Bond Regulatory Division (BBRD).

The intent of the BBRD is to provide a sole focus on the regulation of bail bondsmen and bail bond runners to improve the overall efficiency of handling complaints and other compliance concerns. The Manager of the BBRD is John Cable and joining the BBRD are Senior Complaint Analyst Steve Bryant and Bail Bond Administrators Keisha Burch and Simone Singleton. John will be hiring additional staff over the upcoming weeks and directly communicate any staffing updates or procedural changes.

Pearson VUE will continue to provide bail bond examination services, licensing administration services, and track continuing education completion. Bail bond license initial and renewal applications will continue to be submitted through the North Carolina License Management System (NCLMS). All online services provided to bail bond licensees through State Based Systems (SBS) such as address changes, license lookup, etc. will continue. Professional bail bond monthly reports will still be submitted electronically through SBS Connect.

We greatly appreciate your support and patience as we work with John and the BBRD during this transition of regulatory oversight.

Please contact Rebecca Shigley at 919-814-9845 if you have any questions.

