

AGENT SERVICES

**TO: All Licensed Bondsmen
All Interested Parties**

FROM: Agent Services Division

DATE: December 8, 2016

Important Information Concerning Fees for Bail Bond Applications

Agent Services Division (ASD) recently selected Pearson VUE through a request for proposals (RFP) process to continue to provide licensing administrative services to bail bond licensees and applicants.

With the new contract effective January 2, 2017, there have been changes to the fees for license application processing services provided by Pearson VUE. These fees are:

- Bail Bond Initial License Application Fee per each new license application processed - \$48.00 (currently \$50.00)
- Bail Bond Renewal License Application Fee per each license renewal application processed - \$76.00 every two years* (previously \$40.00 every year)

*North Carolina General Statute § 58-71-75 was amended effective July 22, 2016 to reduce bail bond license renewal application submission from annual renewal to a biennial license renewal on every even year. The next bail bond license renewal application will be due June 30, 2018.

The new contract also includes a requirement for an annual customer satisfaction survey to bail bond applicants/licensees. It is ASD's intent to utilize this survey to measure and ensure the quality of customer service for license administrative services provided by Pearson VUE.

If you have further questions concerning this update, please contact ASD at (919) 807-6800 or ASD@ncdoi.gov