

AGENT SERVICES

TO: All Pre-Licensing Education Providers

**FROM: Rebecca Shigley
Deputy Commissioner
Agent Services Division**

DATE: August 3, 2014

RE: NC PRE-LICENSING EDUCATION SCHOOL REPORTS

The Agent Services Division would like to notify all approved providers of North Carolina Insurance and Bail Bond Pre-licensing Education that Pearson VUE has now automated the school performance reports. The following school performance reports will be delivered directly to the PLE provider's business e-mail address as described below:

- **Automated Delivery of Exam Summary (Pass/Fail) Report by School**

The report will be sent to providers within the first five days of each month. The July 2014 report will be sent by or before August 5, 2014.

- **Detailed Candidate by Candidate School Report**

The first automated delivery of the new candidate by candidate school report showing exam performance details by candidate name will be available shortly after August 18. This report will show July 2014 school results. Pearson VUE will also be providing all PLE providers with a 2014 YTD summary report showing school performance results from January 1 – June 30, 2014.

Since Pearson VUE considers any report with a candidate's name and pass/fail information as confidential information, the reports will be sent by email to the schools as password-protected files.

Before the report is sent, Pearson VUE will send all of the schools an email with instructions on how to open the protected file.

If you have any questions, contact Pearson VUE Program Manager Joel Norris at joel.norris@pearson.com.

