

AGENT SERVICES

TO: All Professional Bail Bondsmen and Interested Parties

FROM: Agent Services Division

DATE: June 11, 2013

RE: Professional Bail Bond Monthly Report Filing

Agent Services Division (ASD) has identified an issue that impacts the electronic filing of professional bail bond monthly reports through State Based Systems (SBS). This issue may prevent the uploading of the monthly report file. ASD requested that SBS review this issue and provide guidance.

SBS advised that SBS Connect Service only works with Internet Explorer (IE) browsers; however, the newest version of IE (IE10) has occasionally caused problems with uploading professional bail bond reports.

To assist those individuals that encounter problems uploading professional bail bond reports, ASD has posted a solution on the ASD web site. The link to that site is:
<http://www.ncdoi.com/ASD/Documents/InternetBrowserTips.pdf> .

If you need additional assistance, are unable to view the “work around” document linked on the web site, or have additional questions please feel free to contact Ernestine McKenney (919) 807-6816 or Keisha Evans (919) 807-6832.

