

AGENT SERVICES

**TO: All Bail Bondsmen and Bail Bond Runners
All Interested Parties**

FROM: Agent Services Division

DATE: February 7, 2013

RE: Bail Bondsmen Industry Day

Agent Services Division (ASD) has implemented many online services and electronic processes over the past several years to improve the timeliness and efficiency of the bail bond licensing process. As part of these efforts, ASD is excited to announce an industry day specifically for bail bondsmen and bail bond runners to share some more enhancements. The focus of the meeting will be to provide a formal introduction to some new services provided by Pearson VUE, more specifically:

- Submission of electronic license application via the North Carolina License Management System
- Introduction of new examination reservation system
- License renewal process via the North Carolina License Management System
- Duplicate license process

Pearson VUE will be forwarding an invitation announcing the Industry Day to all licensed bail bondsmen, bail bond runners, bail bond PLE/CE providers and other interested industry parties. You will have the opportunity to select from any one of four (4) meetings. One meeting is in person and three meetings are by WebEx.

The meetings are scheduled for:

In person:
Wednesday, February 27, 2013
10:00 a.m. – 12:00 noon
Hilton North Raleigh
3415 Wake Forest Road
Raleigh, N.C.

WebEx:
Tuesday, February 26, 2013
10:00 a.m. - 12:00 noon
or
Thursday, February 28, 2013
10:00 a.m. – 12:00 noon
or
1:30 p.m. – 3:30 p.m.

Please RSVP by Friday, February 22, 2013 via the following Survey monkey link:
<http://www.surveymonkey.com/s/YDZQ8FP>

Note: if you RSVP for a WebEx meeting, you will receive a WebEx meeting invitation via separate email with log-in information on or before February 25, 2013.