

AGENT SERVICES

TO: All Interested Parties

FROM: Agent Services Division

DATE: December 28, 2012

RE: North Carolina Continuing Education (CE) Program Updates

CE Providers and other interested parties are invited to attend any of three industry information meetings regarding the North Carolina CE program. We are offering two in person meetings and one online webinar to facilitate communication to industry.

The North Carolina Department of Insurance will continue to utilize Prometric to provide CE administrative services; however, Prometric has partnered with Vertafore and there will be some exciting changes. Through this partnership, Prometric is expanding their services to obtain real-time transactions and electronic course submissions via the Vertafore database. There will be some significant improvements to the way that licensees can view their CE transcript online and access information on the website.

At the meetings, updates will be provided on the status of the transition and the timetable for implementation of the full range of services. The information shared will also include:

- New fees
- New Vertafore platform/process with benefits
- New website
- Online CE standards

Representatives from the Department, Prometric and Vertafore will be in attendance and available to answer questions.

CE Providers are encouraged to attend but any key program information will be both mailed and posted on the North Carolina CE provider page at www.prometric.com.

Monday, January 7, 2013
10:00 a.m.-12:00 p.m.
Hilton North
3415 Wake Forest Road
Raleigh, NC 27609
(919) 872-2323

Tuesday, January 8, 2013
10:00 a.m.-12:00 p.m.
Hilton Asheville Biltmore Park
43 Town Square Blvd.
Asheville, NC 28803
(828) 209-2700

***Friday, January 11, 2013**
9:00 a.m. - 11:00 a.m.
Webinar Meeting

Prometric will also send individual invitations to all approved North Carolina CE providers inviting them to attend one of these industry information meetings.

If you have any other questions, please contact the Agent Services Division at (919) 807-6800.