

**AGENT SERVICES**

**CATASTROPHIC ADJUSTERS** On April 11, 2011, the NC Department of Insurance issued [Bulletin 11-B-02](#) to provide the procedure for catastrophic adjusters that companies will need to follow if a catastrophic event were to occur in North Carolina. NC Emergency Management staff will not allow any adjuster access to a declared disaster area unless the adjuster is carrying proper identification. The Department is requiring that your company provide each catastrophic adjuster with an identification badge that is produced from the 2011 badge template provided by the Department in [Bulletin 11-B-02](#).

